Attachment 1 - Overview of the role and responsibilities of councils and other NSW Government agencies:

| Business type | Council role | Other agency role |
|---|---|--|
| Restaurants, food courts and cafes | Follow-up any initial complaints referred from Service NSW. | NSW Food Authority Proactive engagement in industrial areas, Sydney Harbour Foreshore Authority (SHFA) and Unincorporated areas. Follow-up initial complaints referred from Service NSW in industrial areas, SHFA and Unincorporated areas. |
| Pubs, clubs, casino, microbreweries, producer/wholesaler, small bars, nightclubs, karaoke bars, vessels and racecourses | • None. | Liquor & Gaming Proactive engagement and follow-up initial complaints referred from Service NSW in most metro areas. NSW Police Force Proactive engagement and follow-up initial complaints referred from Service NSW in most regional and some metro areas. |
| All other business (retail, gyms, beauty salon, tattoo parlours etc) | Follow-up any initial complaints referred from Service NSW. | NSW Health EHOs Proactive engagement in all council areas (except retail). Follow-up initial complaints referred from Service NSW in all council areas (including retail). SafeWork Will proactively promote work health and safety in retail business and will advise relevant councils when focussing on particular areas. |
| All business types | No enforcement role. | NSW Police ForceEnforcement of all escalated incidents. |